



Ashwood Spencer Academy,
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6th April 2020

Dear Parents/Carers,

Free School Meal Voucher Arrangement UPDATE

In response to the coronavirus (COVID-19), the government have launched a national voucher scheme for pupils entitled to free school meals. All households with eligible children will be provided with a **£30 shopping voucher each fortnight to spend at a selected supermarket** whilst schools are closed. On Saturday, this was extended to include the Easter holidays so **will begin this week**.

If your child is listed as entitled to FSM, you will receive the voucher via EMAIL. The email address it will go to is the one which is on OUR system.

What do I do when I receive the email?

Our understanding is that you will receive an email containing an ecode. It will give you instructions on how to use this eCode to create a eGiftcard, for your choice of supermarket. You should receive your gift card within 3 hours. You will then be able to redeem the eGiftcard in store by presenting the voucher on a smartphone or tablet, or by presenting a paper copy of the voucher that you have printed. The vouchers should NOT be redeemed for any age-restricted items, such as alcohol, cigarettes or lottery tickets.

What if I don't have an email address?

You will have already received a phone call from a member of staff and been asked to set up an email address and let us know ASAP or we have agreed to make alternative arrangements.

What if I do not receive my voucher by the end of the week?

Please simply let us know by emailing admin@ashwoodspencer.co.uk.

It is a new system, which has been rushed through, so please bear with us. If you are finding your family short of food, please do let us know. We will always try to help in whatever way we can.

Thank you for your continued support.

Kind regards,

Mrs P Baines-Chambers.
Principal.